# **Table Victoria Police performance in 2019–20**

Extract from Victorian Government Purchasing Board Annual Report 2019-20

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| Performance measure | 2017–18 | 2018–19 | 2019–20 |
| (%) |
| **Value created from department procurement activity** | **5.4** | **5.0** | **4.3** |
| The Procurement Division continues to ensure procurement practitioners look for savings as part of the procurement process. At the end of the procurement process, practitioners report on the value and type of savings achieved in a central database.  |
| **Managed spend**  | **n/a** | **n/a** | **86.1** |
| Victoria Police’s total spend excluding activities under the Project Development Construction Management Act and non-procurement categories (such as wages, GST payments, etc.) was reported at $824 million incl. GST, including spend under $100 000. Victoria Police has defined non-managed spend as spend not under contract. Examining non-contract spend and then taking out a major contract which should be under contract (VicFleet), non-managed spend is $114 million incl. GST, including under $100 000 spend. Subtracting this from the total spend leaves $710 million as managed spend. |
| **Increase in procurement capability** | **−5.1** | **3.6** | **−10.4** |
| Procurement capability dropped from 115 to 103 (out of 150), which is a 10.4 per cent decrease in capability. Victoria Police appointed a new CPO during the year which led to a reassessment of the questions used to determine capability and opportunities found to allow for growth in process and policy. Recent CIPS re-accreditation and work involved to re-examine process and policy documents also provided an opportunity to re-evaluate how the questions are interpreted and responded to. Lastly, the loss of key staff without the opportunity to backfill due to Financial Sustainability restrictions has also diminished capacity and capability. |
| **Supplier satisfaction assessment** | **Successful satisfied** | **82** | **86** | **93** |
| **Unsuccessful satisfied** | **0** | **20** | **33** |
| Reasons for satisfaction primarily related to clarity of information/evaluation criteria, the process being simple/straightforward and effective communication. Reasons for dissatisfaction most commonly related to timeliness of the process, the burden of submission requirements and clarity/timeliness of feedback. |
| **Planned procurement activity as a % of actual procurement activity** | **74.2** | **65.8** | **82.6** |
| Annual procurement planning continues and overall works well. Capturing government-funded projects that are announced after the planning process has concluded will continue to pose a challenge to this metric. |