Table Major Transport Infrastructure Authority in 2020-21

Extract from Victorian Government Purchasing Board Annual Report 2020-21

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| --- | --- | --- |
| Performance measure | | 2020–21 |
|  | | (%) |
| **Value created from department procurement activity** | | **–** |
| MTIA could not track this measure in 2020–21 but will roll out a new financial and contract management system in late 2021 which will enable MTIA to track this information. | | | |
| **Managed spend** | | **71.4** |
| The performance measure is consistent with the defined role of the central procurement governance unit under the MTIA Procurement Framework. As MTIA works towards VGPB accreditation, the overall governance of MTIA goods and services procurements will continue to be reviewed and refined. | | | |
| **Increase in procurement capability** | | **–** |
| In 2020–21, MTIA scored 118 out of 150, but has no data for 2019–20 to measure an increase. During the year, MTIA completed an external review of the goods and services procurement function in preparation for seeking VGPB accreditation. This review identified opportunities related to:   * systems and planning for selection and implementation of a document automation and workflow system to integrate with the current rollout of a new contract management system * improved data analytics capability through refinement of spend categorisation and capture of related data * refining procurement roles and adjusting the procurement capability framework. | | | |
| **Supplier satisfaction assessment** | **Successful satisfied** | **80** |
| **Unsuccessful satisfied** | **21** |
| MTIA received 54 survey responses (29% response rate). MTIA was rated highly in relation to supply process, submission process and contract management. Areas identified for improvement related to the feedback process and clarity on evaluation process. | | | |
| **Planned procurement activity as a % of actual procurement activity** | | **78.2** |
| MTIA has progressively improved the information collected to assist with planning. This will be enhanced with the introduction of a new integrated contract management system and financial system in late 2021. | | | |

Refer to *Table 11: Performance measure methodology* in the compliance section for a definition of performance measures.