Table Department of Education and Training performance in 2020-21

Extract from Victorian Government Purchasing Board Annual Report 2020-21

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Performance measure | | 2018–19 | 2019–20 | 2020–21 |
| (%) | | |
| **Value created from department procurement activity** | | **4.2** | **8.9** | **14.1** |
| DET’s Procurement Division has continued to drive savings through structured negotiations to deliver value-for-money outcomes. A continued awareness of budget pressures and normalisation of best and final offer/negotiation in the procurement process continues to deliver improvements. | | | | |
| **Managed spend** | | **n/a** | **49.7** | **45.6** |
| The Procurement Division managed about half of DET’s spend, which aligns with DET’s centre-led procurement model. | | | | |
| **Increase in procurement capability** | | **1.5** | **2.3** | **0.7** |
| There has been greater focus on risk management in active contracts, driven by concerns of potential impact of COVID-19 on delivery capacity and timelines. Work is under way to give more structure to capability development activities, which will likely support improvements to staff capability. | | | | |
| **Supplier satisfaction assessment** | **Successful satisfied** | **80** | **79** | **89** |
| **Unsuccessful satisfied** | **25** | **52** | **38** |
| DET issued a high number of surveys, but had a low response rate, possibly due to DET re-approaching key suppliers in high-use categories. Response rates may benefit from more timely contact with bidders once the outcome is notified. The current system does not enable this, but a future eProcurement solution may.  An identified action for 2021–22 is to review how DET ensures timely and accurate communication with bidders during market approach. | | | | |
| **Planned procurement activity as a % of actual procurement activity** | | **51.9** | **46.7** | **8.5** |
| The delayed state budget (November 2020) combined with the need for a quick response to many consequences of COVID-19 made forward planning very difficult. This is reflected in this year’s score. | | | | |

Refer to *Table 11: Performance measure methodology* in the compliance section for a definition of performance measures.