Table Department of Treasury and Finance performance in 2020-21

Extract from Victorian Government Purchasing Board Annual Report 2020-21

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Performance measure | | 2018–19 | 2019–20 | 2020–21 |
| (%) | | |
| **Value created from department procurement activity** | | **37.2** | **11.9** | **14.2** |
| DTF's results have improved by more than 2% as a result of specific activities designed to improve savings. DTF continued to advise teams to conduct competitive market engagement to achieve better value-for-money outcomes and started a program of directly supporting procuring teams to negotiate better contract outcomes. | | | | | |
| **Managed spend** | | **n/a** | **97.6** | **98.0** |
| DTF’s procurement function reviews or carries out the majority of the department’s goods and services procurement. | | | | | |
| **Increase in procurement capability** | | **6.0** | **3.4** | **0.8** |
| The department has increased resourcing allocated to the Procurement Resource Unit in the latter part of the year to increase direct engagement with procuring teams. The department's continued positive capability assessment result has remained strong despite the disruptions caused by the COVID-19 pandemic. | | | | | |
| **Supplier satisfaction assessment** | **Successful satisfied** | **90** | **100** | **100** |
| **Unsuccessful satisfied** | **46** | **55** | **100** |
| Despite a lower rate of responses this year, the results show a significant improvement in relation to unsuccessful suppliers. | | | | | |
| **Planned procurement activity as a % of actual procurement activity** | | **56.5** | **59.1** | **44.8** |
| During 2020–21, DTF has been responsive to the Government's strategy to focus on economic recovery as the state emerges from the COVID-19 pandemic. As a result, the level of planned procurement decreased slightly. | | | | | |

Refer to *Table 11: Performance measure methodology* in the compliance section for a definition of performance measures.